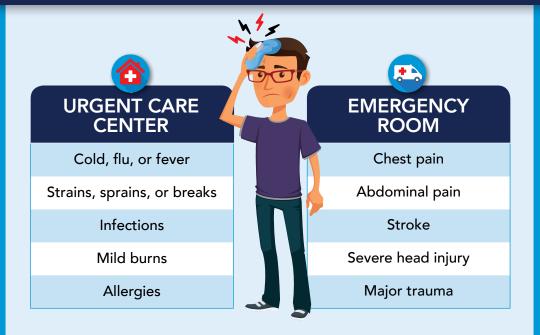


## Know Before You Go -

## **Urgent Care vs. Emergency Room**



71% of emergency department visits are unnecessary or could have been avoided.1





You will usually be seen in under

**20** minutes





HIGHER copay applies<sup>2</sup>



Average length of time spent in the ER nationwide<sup>3</sup>

2 hours 15 minutes



If you have a life-threatening illness or injury, go to the ER or call 911 right away.

1 2013 study completed by Truven Health Analytics https://truvenhealth.com/news-and-events/press-releases/detail/prid/113/study-finds-most-emergency-room-visits-made-by-privately-insured-patients-avoidable

2 Savings may vary depending on plan benefits and treatment you receive.
 3 American College of Emergency Physicians, Emergency Department Wait Times, Crowding and Access Fact Sheet,

http://newsroom.acep.org/fact\_sheets?item=29937

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1-877-955-8773).
ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770).
88660-0217

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: